

# DUNES COMMUNITY DEVELOPMENT DISTRICT EXPRESSCARD PROGRAM

## WHAT IS THE EXPRESSCARD PROGRAM?

The Dunes Community Development District ExpressCard is a prepaid user account which allows the account holder quick and convenient use of the Hammock Dunes Intracoastal Waterway toll bridge. Tolls are paid by laser scanning a decal or ExpressCard coded to the user's prepaid account. The applicable toll is then deducted from that account balance.

## WHY SHOULD YOU HAVE AN EXPRESSCARD?

As a District ExpressCard holder you gain free additional usage and you receive special benefits.

- FREE ADDITIONAL USAGE. You will receive a reduced rate. *\*See Terms and Conditions for discount information.*
- TIME-SAVING CONVENIENCE. You'll save time with every use of your ExpressCard. No looking for money or waiting for change. Just let the toll booth attendant laser-scan your ExpressCard or bar-coded vehicle decal.
- NO FEES TO PAY. Your money is all yours to use. There is no charge for setting up your ExpressCard account and no monthly or annual fee for maintaining it.
- FREE ADDITIONAL EXPRESSCARDS for the persons or vehicles of your choice. For example, every member of your family or business can have a free individually bar-coded ExpressCard which enables each to use the bridge any time. His or her passages will be deducted from your ExpressCard account.
- FREE BAR-CODED VEHICLE DECALS. With an ExpressCard account you can have each vehicle in your family or fleet equipped with a specially coded window decal. With a decal properly displayed in the window of your vehicle, the attendant can scan it with a laser wand and you're on your way. You don't even need to show your ExpressCard.
- DETAILED PRINTOUT OF YOUR ACCOUNT. You can obtain a detailed activity printout showing your current balance and exactly when and by whom your ExpressCard account was used over a given period of time. You need only ask for it at the bridge office. For the protection of your privacy, toll booth attendants cannot generate this printout.

## HOW DOES THE EXPRESSCARD WORK?

The Dunes Community Development District ExpressCard works on a prepay account system. You determine the amount you wish to have available in your ExpressCard account. \$20 is the minimum for prepayment. Each time your ExpressCard is used, the toll amount is deducted by computer from the prepaid total in your ExpressCard account. When the remaining balance in your account reaches a predetermined "low-balance" amount, the Automatic Renewal Plan transfers funds back into your account for uninterrupted use of your ExpressCard. This increase will be charged to your Visa or MasterCard only. Each ExpressCard holder will have his/her individual identification code assigned into the computer recognition and accounting system.

- CONVENIENT AUTOMATIC RENEWAL. Your ExpressCard account will automatically be replenished (using Visa or MasterCard) by the amount you predetermine (\$20 minimum) whenever your ExpressCard account reaches a "low balance" amount of \$2.50. With the Automatic Renewal Plan you should never get caught short of money at the bridge.
- OPTIONAL CASH PREPAID PLAN. If you choose not to take advantage of the Automatic Renewal Plan, you may open a District ExpressCard account with cash (or check) prepayment. When your account reaches the \$2.50 low balance, the yellow light on the toll booth will flash indicating additional funds will be required to keep the account active. You may leave a check (please write your ExpressCard number on it) with a toll collector. Cash payments must be made in the office.

## HOW LONG IS AN EXPRESSCARD GOOD FOR?

The District ExpressCard is designed as a convenience to frequent users. Any balance in your ExpressCard remains accessible as long as your account is active. Your ExpressCard account will remain active as long as your ExpressCard is used at least once each year.

## HOW DO YOU OBTAIN AN EXPRESSCARD ACCOUNT?

To obtain a District ExpressCard Account, simply complete the application and either drop it off at, or mail it to, the District office. The office is located at 5000 Palm Coast Parkway SE, Palm Coast, FL 32137. Or you may leave the completed application with a toll booth attendant at that time. It will be processed within 24 business hours and your cards may be picked up at the office between 8:30 a.m.-1:30 p.m and 2:30p.m.-4:30 p.m., Monday-Friday (except holidays). When your ExpressCard is issued, the bridge manager or assistant manager will show you how it works.

# TERMS AND CONDITIONS

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## SET UP FEES

NONE

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## CURRENT TOLL FEES

Toll rate is determined by the size and type of vehicle.\*

All Vehicles One Way Trip:	2 axles.....	\$0.50
	3 axles.....	\$0.75
	4 axles.....	\$0.88
	5 axles.....	\$1.25

\*Toll rates are subject to change.

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## AUTOMATIC RENEWAL PLAN

The Automatic Renewal Plan provides for uninterrupted use of your ExpressCard account. When your account balance reaches \$2.50 (or any greater amount you request), your ExpressCard balance will automatically be increased by the amount authorized on the ExpressCard application form. This increase will be charged to your credit card (Visa or MasterCard only). No additional signature or authorization will be needed. The signature on the application will serve as all the authorization necessary.

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## EXPRESSCARD & DECAL DISCOUNTS

ExpressCard Account holders with prepaid accounts receive discounted travel across the Hammock Dunes ICW Bridge.

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Terms are subject to change. You may write or call for any changes to the above terms.

### Dunes Community Development District

5000 Palm Coast Parkway, SE

Palm Coast, FL 32137

(386) 446-5593

**Dunes Community Development District ExpressCard Application**

## GENERAL INFORMATION

Full Name \_\_\_\_\_

LAST

FIRST

MIDDLE

Address \_\_\_\_\_

STREET

CITY

STATE

ZIP

Home Phone \_\_\_\_\_ Business Phone \_\_\_\_\_

## ACCOUNT INFORMATION (Check One)

Cash Prepaid Account

MasterCard Account # \_\_\_\_\_ Expiration Date \_\_\_\_\_ V-Code \_\_\_\_\_

Visa Account # \_\_\_\_\_ Expiration Date \_\_\_\_\_ V-Code \_\_\_\_\_

Prepaid Amount: (Check One)  \$20.00  Above \$20.00/\$ \_\_\_\_\_

I request to use the convenient \*AUTOMATIC RENEWAL PLAN in the amount indicated above and give authorization to Dunes Community Development District to charge the above credit card whenever my ExpressCard balance reaches a Minimum of \$2.50.

For commercial accounts a minimum amount of \$15.00 is recommended. Check block for a \$15.00 minimum balance.

Authorization Signature \_\_\_\_\_ Date \_\_\_\_\_

## TERMS AND CONDITIONS (Please read before signing)

I am applying for a Dunes Community Development District ExpressCard for myself and the individuals listed on this application. I certify that the information provided herein is accurate to the best of my knowledge. By signing this application, I authorize Dunes Community Development District to automatically replenish my ExpressCard account by charging my designated credit card the amount I have specified in this application. I understand any additional ExpressCard holder I authorize under my account will have access to detailed reports concerning ExpressCard usage and may request, and will receive a report printout if so desired. **Once money has been put into my ExpressCard account I understand and accept that no credits or refunds will be issued under any circumstances.** It is my responsibility to report lost or stolen ExpressCards and stolen or sold vehicles bearing ExpressCard window decals to the Dunes Community Development District bridge office as soon as possible. It is my responsibility to remove the bar-coded ExpressCard window decal from a vehicle which is sold. Any charges made against lost or stolen ExpressCards and/or stolen or sold vehicles with ExpressCard window decals will be my responsibility until notification is documented by the Dunes Community Development District Bridge office. I understand notification of lost or stolen ExpressCards and/or stolen or sold vehicles with ExpressCard window decals must be made either in writing or in person at the Dunes Community Development District Bridge office. (Toll booth attendants are not authorized to receive verbal notification or to modify ExpressCard accounts in any way.) **I understand any ExpressCard account unused for a period of one (1) year will be automatically cancelled and any money remaining in the account will be forfeited.** I also understand that the Dunes Community Development District bridge system is fully computerized and in the unlikely event the automatic operation is out of service, I will not be able to use my ExpressCard and will have to pay for each crossing until the computer system is back in service. Dunes Community Development District reserves the right to change, delete, limit or modify at any time any terms of this agreement without advance notice. All ExpressCards whether issued or not remain the exclusive property of Dunes Community Development District and if requested, I agree to promptly return to the Dunes Community Development District bridge management office any ExpressCards or window decals issued to me. I verify I have read and understand these disclosures.

SIGN HERE

X \_\_\_\_\_

Applicant's Signature

Date

DUNES COMMUNITY DEVELOPMENT DISTRICT OFFICE (386) 446-5593

(PLEASE COMPLETE FORM ON BACK)

(OVER)

Please List All ExpressCard Holders

EXPRESSCARD

WINDOW DECAL

BOTH

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Place  
Stamp  
Here

**Dunes Community Development District**

5000 Palm Coast Parkway, SE

Palm Coast, FL 32137